



Management Systems Auditing (AU)

Course Description:

BSI's "Management Systems Auditing" competency-based 1-day course teaches the principles and practices of effective audits in accordance with ISO 19011:2011, "Guidelines for Auditing Management Systems." Experienced instructors guide students through internal audits that are required for all management systems. Students gain necessary auditing skills through a balance of formal classroom tutorials, group exercise and open forum discussions.



This course covers the Exemplar Global TPECS AU –Management Systems Auditing Competency Unit whose outcomes are certified by Exemplar Global. Attendees successfully completing this course receive a Certificate of Attainment for this Exemplar Global Competency Unit.

Learning Objectives:

- The principles and techniques of auditing a management system
- How to conduct a document review
- How to apply audit sampling
- How to practice effective audit communications
- The application of successful interviewing techniques
- How to take sufficient audit notes
- What is meant by audit follow-up

Course Materials:

Students receive comprehensive course manuals with reference materials.

Who Should Attend:

- Individuals interested in conducting, managing, or participating in first-party (internal) audits
- Management system implementation team members
- Quality Control Managers

Duration:

Course times:

8:00 AM – 6:00 PM

Prerequisite:

Attendance of one standard-specific "Requirements" (QM, EM or OH) module is required prior to taking this course.

Course Logistics:

There is a written test upon completion of the course. Detailed exam instructions will be provided. Certificates of Attainment will be provided for students who are deemed "Competent" for this competency unit. Certificates of attendance are provided to those who do not pass the competency test, and students will be given the opportunity to retake the test.